

Connected Quality: Warranty And The Internet Of Things

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The Internet of Things (IoT) is having a dramatic impact on how manufacturers, manufacture and how service providers, service. Connected automobiles, appliances, consumer electronics, and other devices can now provide critical details on when, where, and why service is needed. However, as operational technologies converge with IT systems, the data deluge grows quickly. These massive amounts of data are generated at an extreme pace and are often plagued with data quality issues. This can leave manufacturers struggling to keep up. Analytics play a critical role in overcoming these challenges. Analytics separate signals from noise and accelerate time to value. This session will present case studies showing how manufacturers have used IoT data to complement their warranty processes. These best practices have allowed them to enhance early warning, enable predictive maintenance, and accelerate problem solving.

Participants will learn how to:

- Harness the power of the Internet of Things to improve product quality.
- Increase the effectiveness of early warning systems.
- Identify opportunities for predictive maintenance.
- Enhance product development by providing new and faster insights.