

PRIVACY STATEMENT

ALG Associates, LLC (“ALG Associates”) operates a website under www.WarrantyConference.com and has created this privacy policy to demonstrate its commitment to the privacy of the users of our web site. The WCM conference series provides a forum for warranty professionals and executives to meet and discuss warranty related issues and develop warranty management as a recognized discipline. The conference is intended to appeal to a diverse range of companies encompassing electronics, automotive, aerospace and white goods industries; as well as their service providers and companies who develop tools and software which support the multi-billion dollar warranty industries.

You do not need to be an ALG Associates registered user, nor do you need to be logged in to use ALG Associates, LLC services in order to view the web site. Please read the following to learn more about our privacy policy, and how we treat personally identifiable information collected from our visitors and users.

This privacy policy covers ALG Associates' treatment of personally identifiable information collected by the web site owned and operated by ALG Associates, LLC.

This privacy policy does not apply to the practices of companies that ALG Associates, LLC does not own or control, or of persons that ALG Associates, LLC does not employ

or manage, including any third party content contributors bound by contract and any third-party web sites to which the ALG Associates, LLC web site links.

You can visit the web site of ALG Associates, LLC without revealing any personal information. However, ALG Associates, LLC needs certain personal information if you wish to purchase our products and services, register for a conference as a sponsor taking either Bronze package, Silver Package or Gold Package, or as an Exhibitor, buy the WCM CDs of past conferences or use certain other ALG Associates, LLC services.

Where required, this information may include your personal contact information and/or your company contact information. ALG Associates, LLC will use this information to reply to your inquiries, to provide you with requested products and services, to set up your account, and/or contact you regarding new products and services.

ALG Associates, LLC allows users to access services like "Who Should Attend", "Conference Program", "Workshop and Training", "Participants 20xx" and "Hotel and Travel", among others. Information collected via these services is used to provide the user with useful information.

By accessing the services of ALG Associates, LLC and voluntarily providing us with the requested personal information, you consent to the collection and use of the information in accordance with this privacy policy.

This privacy statement covers the web site at <http://www.WarrantyConference.com>. ALG Associates, LLC wants to demonstrate its commitment to its users' privacy so it invites public comment on this policy. The statement explains the following:

1. Information Sharing and Disclosure Practices;
2. What personally identifiable information ALG Associates, LLC collects;
3. That ALG Associates, LLC does not share user information except in limited circumstances;
4. How ALG Associates, LLC will notify users if it begins collecting more information;
5. How users can correct any inaccuracies in their information; and
6. That images provided by users may be used on the web site.

Information Sharing and Disclosure Practices

ALG Associates, LLC works with third parties to bring you certain content and services that are part of the "Conference Program", "Workshop and Training", "Participants 20xx", and "Hotel and Travel", are among the services that are brought to you in conjunction with a third party.

Registration requires certain personal information, including your name, employing company, position title, business mailing address, zip code, email address and telephone number to be shared with ALG Associates.

ALG Associates, LLC works with different hotels and conference hall facilities. ALG Associates, LLC uses Transfirst LLC for processing payments and setting up the recurring payments. Transfirst LLC collects personal and financial information for purposes of payment processing.

ALG Associates, LLC uses an integrated SSL certificate for secure transaction security procedures to protect personal information of users. ALG Associates LLC uses Security Metrics to ensure PCI compliance.

Collection and Use of Non-Personal Information

ALG Associates, LLC automatically receives and records non-personal information on our server logs from your browser including your IP address, cookie information and the page you requested. ALG Associates, LLC may use this information to customize your on-line experience and to fulfill your requests for certain products and services. However, ALG Associates does not connect this non-personal data to any personal information collected from you.

ALG Associates, LLC also allows third party companies that are presenting advertisements on some of our pages to set and access their cookies on your computer. Again, these cookies are not connected to any personal information. Third party cookie usage is subject to their privacy policies of the individual advertisers, and ALG Associates, LLC assumes no responsibility or liability for this usage.

ALG Associates, LLC uses session cookies, which last until the session expires. Some of the features of the web site are inaccessible without cookies.

Security

ALG Associates, LLC has security measures in place to protect and prevent the loss, misuse, and alteration of the information under our control. ALG Associates, LLC uses SSL certificate procedure to protect personal information of users. While "perfect security" does not exist on the Internet, our technical experts at ALG Associates, LLC work hard to ensure your secure use of our services. ALG Associates, LLC is not responsible for any loss or misuse of your information.

Information Collection

ALG Associates, LLC is the sole owner of the information collected on this web site. ALG Associates, LLC collects information from users as described below.

Log Files

Most web sites use log files. These typically collect Internet Protocol addresses, browser type, referrer, Internet service provider, referring/exit pages, platform type, monitor size, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. ALG Associates, LLC uses log files and software tools that analyze those log files to gather information about web traffic trends, but not individual users.

Registration

In order to purchase products, access certain services offered, or become a member of the web site, a user must first complete a registration form. During registration, a user gives contact information (such as street and email address, phone number, etc). Users' financial information is used by ALG Associates LLC and Transfirst LLC for billing purposes.

When a user of this site requests web pages from the site's server or clicks on banners or other hypertext links, a third party site may automatically collect some information or data about the user, including the user's IP address and monitor size. The information that is collected may also indicate any special preferences or requests of the user, and any other information and data will be collected by the site and included in its customer database.

If a user sends any personal communication or correspondence, by any means, to the site, or any of its employees, agents or representatives, the site may collect any information regarding that communication and include that information in its customer database.

If you sign up for the paid services, your credit card information is submitted through a secure server by our credit card processor. All charges are made by our credit card payment processor.

All contents submitted become the property of ALG Associates, LLC.

Information Sharing and Disclosure

ALG Associates, LLC may disclose your personal information to third parties who work on behalf of ALG Associates, LLC to provide products and services requested by you.

We will share personal information for these purposes only with third parties whose privacy policies are consistent with ours or who agree to abide by our policies with respect to personal information.

ALG Associates, LLC may otherwise disclose your personal information when:

- We have your express consent to share the information for a specified purpose;
- We need to respond to subpoenas, court orders or such other legal process;
- We need to protect the personal safety of the users of our web sites or defend the rights or property of ALG Associates; and
- We find that your actions on our web site violate the ALG Associates, LLC Terms of Service or any of our usage guidelines or agreements with you for specific products or services.

Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law, where we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, when a court order or legal process is served on us, or to preserve our legal rights.

Third Party Intermediaries

We use outside payment processing companies to bill users for goods and services. These companies assure ALG Associates, LLC that they do not retain, share, store or use personally identifiable information for any secondary purposes.

Business Transitions

In the event ALG Associates, LLC goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, users' personal information will, in most instances, be part of the assets transferred. ALG Associates, LLC will notify users, via the procedure indicated below, prior to any change in this Privacy Statement as a result of a change in ownership or control of users' personal information.

Notification of Changes

ALG Associates, LLC invites comment on its privacy policy and it reserves the right to make changes to this policy as necessary. ALG Associates, LLC will post changes to this privacy statement on this page so that users are always aware of what information is collected and under what circumstances, if any, it gets disclosed. ALG Associates, LLC will always use information in accordance with the Privacy Statement under which the information was collected. Moreover, ALG Associates, LLC may at any time, without notice to you and in its sole discretion, amend this policy from time to time. Please review this policy periodically.

Your continued use of the ALG Associates, LLC web site after any such amendments signifies your acceptance thereof.

Links

This web site may contain links to other sites. Please be aware that ALG Associates, LLC is not responsible for the privacy practices of any other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every web site that collects personally identifiable information. This Privacy Statement applies solely to information collected by this web site.

Modifying & Deleting Personal Information

If a user's personally identifiable information changes, or if a user no longer desires our service, we provide a way for the user to correct, update or delete users' personally identifiable information. Please email our Customer Support at support@ALGAssociates.com or by postal mail at the contact information listed below.

Consent

If you do not consent to the collection, use or disclosure of your personal information as outlined in this policy, please do not provide any personal information to WarrantyConference.com. If you have provided personal information to ALG Associates, LLC and no longer consent to its use or disclosure as outlined herein, please notify ALG Associates, LLC at support@ALGAssociates.com.

Contact Preferences

By registering as a user of this site you agree to accept from time to time such emails as ALG Associates, LLC itself shall send to the designated email address unless you specifically request otherwise by modifying your usership preferences. You acknowledge that (a) we cannot ensure the security or privacy of information you provide through the Internet and your email messages, and you release us from any and all liability in connection with the use of such information by other parties; (b) we are not responsible for, and cannot control, the use by others of any information which you provide to them and you should use caution in selecting the personal information you provide to others through the web site; and (c) we cannot assume any responsibility for the content of messages sent by other users of the web site, and you release us from any and all liability in connection with the contents of any communications you may receive from other users. We cannot guarantee, and assume no responsibility for verifying, the accuracy of the information provided by other users of the web site.

Refund Policy

A processing fee of \$100 will be charged for cancellations made 30 days or more before the event. There will be no refunds for cancellations made within 30 days of the event, although substitutions may be permitted. Refunds will not be provided for registrants who do not attend the conference. Notice of cancellation must be made via e-mail to cancellations@algassociates.com. A cancellation acknowledgement will be sent within 3 working days and fees refunded within 10 working days, subject to the Refund Policy.

Please view the details of our [Refund Policy](http://www.ALGAssociates/refundpolicy.html).

Third Party Privacy Policies

Sponsors and exhibitors may have other privacy statements. We encourage you to view the privacy statements of sponsors and exhibitors at their respective websites

Contact Information

If users have any questions or suggestions regarding our privacy policy, please contact us at:

ALG Associates, LLC
12155 Mount Hamilton Road
Mount Hamilton, CA 95140

Or send email to support@ALGAssociates.com

ALG Associates, LLC reserves sole discretion in revising this privacy statement from time to time by updating this page. This privacy statement is effective as of December 3rd, 2009.

The [Terms of Service](http://www.ALGAssociates/tos.html), [Copyright Notice](http://www.ALGAssociates/copyright.html), [Terms of Service](http://www.ALGAssociates/termsofservice.html), [Spam Policy](http://www.ALGAssociates/spampolicy.html) and [Spam Policy](http://www.ALGAssociates/spampolicy.html)

href="http://www.ALGAssociates/refundpolicy.html">**Refund Policy** are herein
incorporated by reference.